

Legend: Data Included  
*\* Text / Analysis included*

	<i>Belgium/Luxembourg*, France*, Germany*, Greece*, Italy*, Spain*, Switzerland* UK*</i>	Austria, Croatia, Czech Republic, Denmark, Estonia, Finland, Hungary, Ireland, Latvia, Lithuania, Netherlands, Norway, Portugal, Russia, Slovakia, Slovenia, Sweden, Turkey - <i>Western Europe* Central and Eastern Europe*</i>	EU 26	Brazil, China, India, Japan, USA - World
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### Market value data, 2016-2020 (in €)

Category	Sub-category	Belgium/Luxembourg*, France*, Germany*, Greece*, Italy*, Spain*, Switzerland* UK*	Austria, Croatia, Czech Republic, Denmark, Estonia, Finland, Hungary, Ireland, Latvia, Lithuania, Netherlands, Norway, Portugal, Russia, Slovakia, Slovenia, Sweden, Turkey - Western Europe* Central and Eastern Europe*	EU 26	Brazil, China, India, Japan, USA - World
<b>IT Equipment</b>	<b>Total IT Equipment</b>				
	Servers				
	Storage				
	Workstations				
	PCs, of which:				
	Portable PCs				
	Consumer PC				
	Business PC				
	Desktop PCs				
	Consumer PC				
	Business PC				
	Tablet PCs				
	Multifunction Printers				
Other IT equipment					
<b>Software</b>	<b>Total Software</b>				
	System Infrastructure Software				
	Application D&D Applications				
<b>IT Services</b>	<b>Total IT &amp; business services</b>				
	Projects				
	Outsourcing (excl. BPO)				
	Support & Deploy Business Consulting & BPO				
<b>Telco equipment</b>	<b>Total Telco equipment</b>				
	Mobile phones				
	Smartphones				
	Phablets				
	Fixed IP phones				
	IP PBX				
	Ethernet Switches - Fixed (incl. Managed and Unmanaged)				
	Ethernet Switches - Modular				
	Ethernet Switches - ADC				
	Routers for Enterprise				
	Routers for Service Providers				
	WLAN AP				
	WLAN Controller/Router/Switch				
	WLAN NIC				
	Wireline access infrastructure				
	Mobile access infrastructure				
	Transmission equipment				
Other Telco equipment					
<b>Telcommunications services</b>	<b>Total Telcommunications services</b>				
	Fixed voice telephony				
	Business data services				
	Internet access and services				
	Mobile voice telephony				
	Mobile data services				

### Unit shipments, Subscribers, 2016-2020

Category	Sub-category	Belgium/Luxembourg*, France*, Germany*, Greece*, Italy*, Spain*, Switzerland* UK*	Austria, Croatia, Czech Republic, Denmark, Estonia, Finland, Hungary, Ireland, Latvia, Lithuania, Netherlands, Norway, Portugal, Russia, Slovakia, Slovenia, Sweden, Turkey - Western Europe* Central and Eastern Europe*	EU 26	Brazil, China, India, Japan, USA - World
<b>IT Equipment (units)</b>	Servers				
	Workstations				
	PCs, of which:				
	Portable PCs				
	Consumer PC				
	Business PC				
	Desktop PCs				
	Consumer PC				
	Business PC				
	Tablet PCs				
	Multifunction printers				
<b>Telecom equipment</b>	Mobile phones (units) of which Smartphones of which Phablets				
	Mobile Broadband subscribers				
<b>Telecom services</b>	ADSL subscribers				
	Cable modem subscribers				
	FTTx subscribers				
	2G subscribers				
	3G subscribers				
	VoIP subscribers				